

## ***Terms and conditions***

### **Bookings**

A 33 % deposit is required on booking and the balance payable 6 weeks before arrival. Reservations by telephone will be held for 5 days until the deposit is received.

### **Arrival and Departure**

To allow for cleaning and maintenance we ask our guests to arrive after 3.30 p.m. and to leave no later than 10.00 a.m. on the morning of departure.

### **Electricity**

Night store heating and electricity is included in the tariff, however, excessive use of electricity will be charged at the standard rate. (Over 150 units on the cottage check meter)

### **Fire**

Logs and coal can be delivered to your cottage at £3.00 per bag of logs and £2.00 per hod of coal.

### **Linen**

All beds are made up for your arrival. We supply dishcloths, washing up liquid and tea towels.

Please note that towels are only provided for fortnightly bookings or at a charge of £5 per head if requested for shorter stays. Cot bedding is not normally provided.

### **Pets**

We welcome well behaved dogs at a charge of £20 per week to cover extra cleaning costs but must stress that you DO NOT leave them unaccompanied in the cottage and do not allow them on any furniture or in the bedrooms. We suggest you bring their own bedding.

**T.V./ Freeview** supplied to each cottage.

### **Walks**

There is ample walking in this part of Cornwall and would suggest you bring suitable footwear.

### **Dishwashers and Washer-dryers Machines**

Dishwasher powder is provided but not washing machine powder.

### **Short Breaks (November to Easter)**

We are open throughout the year and welcome weekend or short break bookings between November and Easter (excluding Christmas/New Year). Rates are charged at a daily rate of one fifth of the weekly rate.

### **Care of the cottage**

Guests are responsible for the care of the cottage, any damage must be reported and paid for. Please leave the property as you find it.

### **Cancellation**

If you have to cancel your holiday we will endeavour, with out prejudice to our right to full rental, to relet the cottage. If we succeed we shall return all monies paid, less any expenses for advertising etc. May we suggest you take out a Holiday Cancellation Insurance. Please ask for separate details.

***For any further information please contact (01503) 263639/262241***